



**CASE STUDY | Solugaz Propane**

# **Fast deployment of GardaWorld Security Systems' solutions to prevent vandalism**

**GARDAWORLD**

# Introduction

Solugaz Propane distributes propane gas for the residential, commercial, industrial and agricultural sectors, and offers propane delivery and filling services to businesses and individuals. With 24-hour operations spread over multiple sites, some of which are difficult to access and adjacent to wooded areas, the business, which transports hazardous materials, faces a number of safety challenges.

Read about Solugaz Propane's experience in an emergency situation, when it deployed security solutions proposed and installed by GardaWorld Security Systems – Canada ("GardaWorld") to rapidly secure its sites.





# The context

Transporting hazardous materials entails risks such as intrusion and theft, equipment damage and vandalism. The biggest challenge for Solugaz Propane's two branches in Rimouski and Saint-Augustin-de-Desmaures was access control, as delivery staff circulate at all hours of the day and night. Trains arriving at night must be unloaded quickly. Mr. Mickael Gignac, Information Technology Manager, IT Specialist of Solugaz Propane, knew that to guarantee the efficiency and safety of operations, he needed a single security solution that would encompass each location, providing him with remote surveillance of both sites.

A few months prior, a Solugaz Propane site with a rail terminal in the Saguenay region suffered extensive damage as a result of vandalism. Equipment was damaged, and several 400-litre propane cylinders were knocked over as a result of numerous rifle shots. Following this incident, the company contacted GardaWorld for an emergency solution to secure the site through continuous surveillance of the installations.



# The solution

GardaWorld Security Systems – Canada Major Accounts Business Development Manager, Matthew McGrory, prepared a quote for an emergency security service from Solugaz Propane. Two days later, security cameras were installed in strategic locations throughout the site, providing a 360-degree view.

**“GardaWorld’s speedy service helped prevent further vandalism threats. The installation of surveillance cameras had an immediate deterrence effect.”**

For its Saint-Augustin-de-Desmaures site, located in an industrial park, the business installed security solutions such as interior and exterior security cameras, an integrated intrusion detection and access control system, and 24/7 video surveillance from GardaWorld’s monitoring centre.

For logistics and transport companies, it’s crucial to control access to facilities. Thanks to GardaWorld’s security system solutions, designed and installed according to Solugaz Propane’s unique needs, access management is streamlined and drivers only have access to specific areas.

In winter, the company faced an efficiency and logistical challenge when trucks had to enter and leave the yard at a single location due to ice. GardaWorld proposed the installation of an additional gate equipped with a scanner that could be opened remotely, giving drivers a few extra minutes to leave before the gate closed. This customized solution helped resolve the situation for Solugaz Propane throughout the winter period.

**“The GardaWorld technician delivered a very good service, customizing the security solutions per our needs. Managing access control is even easier than before.”**

**—Mr. Mickael Gignac, Information Technology Manager, IT Specialist, Solugaz Propane**

# The result

Following the installation of a GardaWorld surveillance system, the client noticed an improvement in securing their assets and facilities, and no further incidents of vandalism have been reported. GardaWorld also supplied a fire detection system, which is particularly important for a logistics and transportation company.

Following an alarm during the night when doors were unlocked, a video surveillance mobile application facilitated remote access to the site. When the call came in from GardaWorld's monitoring centre, Mr. Gignac was able to quickly connect remotely to view the surveillance cameras, make security decisions by validating employee access, and open or close doors and fencing in real time. Remote access management is very effective for Solugaz Propane's operations, providing managers peace of mind, cost savings and limiting travel.

Thanks to the high-performing solutions provided to Solugaz Propane - surveillance cameras, an integrated intrusion detection and access control system, and 24/7 remote monitoring service - the company is well supported by GardaWorld and can now concentrate fully on its propane gas distribution operations.

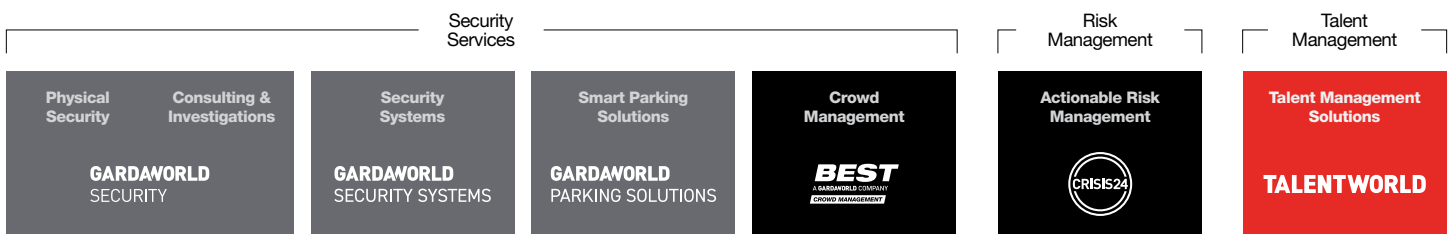




# GardaWorld Security Systems – Canada enables Solugaz Propane to run its business with confidence.

Whether it's the peace of mind offered by their new security system, or the assistance provided to meet specific requirements, our innovative solutions and GardaWorld's expertise as a leading security systems integrator have been extremely beneficial to Solugaz Propane.

**If you are looking for a complete solution provider for your business, visit [garda.com](https://garda.com)**



# GARDAWORLD

**GardaWorld** is a global champion in security services, integrated risk management and cash solutions, employing more than 132,000 highly skilled and dedicated professionals. Driven by a relentless entrepreneurial culture and core values of integrity, vigilance, trust and respect, GardaWorld offers sophisticated and tailored security and technology solutions through high-touch partnerships and consistently superior service delivery. With a deep understanding that security is critical to conducting business and keeping communities safe, GardaWorld is committed to impeccable governance, professional care, and the well-being of everyone. Thanks to a well-earned reputation, GardaWorld is proud to be the long-standing security partner of choice to some of the most prominent brands, Fortune 500 corporations and governments.